



Press Release

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FOR IMMEDIATE RELEASE
10 A.M., December 2, 2009

Recently, some areas of Portland were affected by an E. coli outbreak in the public water supply. This outbreak prompted a “boil water order” in parts of the city, and furthermore may affect the performance of your Multi-Pure drinking water system. As there is no easy way to determine if a Multi-Pure system is still contaminated without testing the water, which is time consuming and costly, Multi-Pure is recommending that customers using any Multi-Pure drinking water system in the affected areas replace their filter cartridges and disinfect their systems. Here are the steps for disinfecting your drinking water system:

1. Remove and discard the used filter.
2. Clean & rinse out the inside of the housing.
3. Add 5 to 7 drops of bleach, such as Clorox™ or Purex™ (5 ¼% sodium hypochlorite) to the bottom canister.
4. Reconnect the housing top and bottom without the replacement filter.
5. Turn on water and let unit housing fill up with the water/bleach solution.
6. Allow unit to soak for at least 30 minutes.
 - a. Countertop Units: To disinfect the spout, place your finger over the tip of the spout and turn the unit upside down. Repeat this procedure 2 or 3 times during the 30-minute soak period.
 - b. Below Sink Units: To disinfect the faucet spout, remove the spout and place it in a container with one-quart of water and bleach (use 5 drops of bleach) and allow to soak for 30 minutes.
7. Rinse out the housing.
 - a. After the housing has soaked for 30 minutes, reconnect the faucet, and turn on the water supply to the housing and allow to flow to waste for 5 minutes.
 - b. Turn off the water supply and disassemble the top and bottom rinse out the inside of the housing.
8. Replace the filter (cartridge) following the instructions with the new filter.